

Terms of Trade – Lincoln Medical Centre

Thank you for enrolling for your medical care with Lincoln Medical. Please take time to read our Terms of Trade.

Payment is expected on the day of consultation or service.

Non-payment on the day will incur a \$5 account fee.

Lincoln Medical does not hold patient accounts. Some services/procedures will be quoted prior to your attendance and payment may be requested prior to service.

Please note that Lincoln Medical Centre does not offer a discount for follow-up appointments.

Payment methods available for our patients:

- Cash
- Cheques
- Eftpos
- Mastercard/Visa
- Direct Bank Credit
- Southern Cross Easy Claim

We do not accept American Express (AMEX)

We welcome direct credit payments to our ASB bank account **12 3191 0025940 00**

(Please quote your name and date of birth as a reference for the payment)

Direct Credit payments received into the Lincoln Medical bank account **within 24 hours** of the consultation will not incur account fees.

Non-attendance Fee: Failure to attend your appointment or cancellation less than one hour prior to your appointment time **will incur a \$30 charge (\$10 for under 14s).**

Statements: We no longer send monthly paper statements of accounts, unless specifically requested*. Monthly text messages are generated, notifying you of any outstanding balances. Patients who do not have cell phones will continue to receive paper notification of outstanding balances.

**full transactional paper statements are available on request*

PTO→

Outstanding accounts of more than 90 days may be referred to our Debt Collecting Agency, Baycorp.

Further medical attention* may be withheld pending payment or appropriate arrangements of payment of the debt.

**excludes urgent medical attention which we have a duty of care to provide*

All costs incurred in the recovery of your debt will be added to your account and clearly shown as Baycorp Recovery costs.

Talk to us! We appreciate that medical costs can put pressure on your finances as they are hard to plan for . . .

If you have difficulties in settling your account, we will work with you to set up a regular automatic payment to ensure that your medical bill does not escalate.

Our receptionist can provide details of our bank account. If you have internet banking you may be able to set up your own Automatic Payment. Alternatively, call into your bank and they will help you organise a regular Automatic Payment.

If you have any questions or concerns regarding our Terms of Trade, please ask our receptionist or contact us: Email: admin@lincolnmedical.co.nz

I have read and accept the Terms of Trade in enrolling with Lincoln Medical Centre

PLEASE PRINT NAME: DATE OF BIRTH

Signed:

Date: