



Terms of Trade – Lincoln

Thank you for registering/enrolling for your medical care with Lincoln Medical. Please take time to read our Terms of Trade.

Enrolled patients: payment is expected on the day of consultation or service. Lincoln Medical does not hold patient accounts. Your outstanding debt will be monitored pending settlement. Some Doctor services will be quoted prior to your attendance (example: Minor Surgery procedures). Payment on the day is requested.

Please note that Lincoln Medical Centre does not offer a discount for follow-up appointments.

Casual (non-enrolled patients) may access medical care for ACC injuries. For non-urgent medical care, please attend the Pegasus 24 Hour Surgery. Our terms are strictly payment **prior** to consultation or service. If you are not able to provide payment (due to the severity/immediacy of your medical condition) we will ask you to provide a photo ID (Passport or Driver's License) to ensure that we are able to monitor settlement of your medical bill.

Statements: We no longer send paper statements of account, unless specifically requested*. Monthly text messages are generated, notifying you of your outstanding balance due for payment. Patients who do not have cell phones or have identified as No Text Messages (SMS), will continue to receive a paper notification of outstanding balance at the start of each calendar month.

**full transactional paper statements are available on request*

Our advertised discounted consultation fees apply for payment on the day.

Our standard consultation fees include an additional \$5.

Direct Credit payments received into the Lincoln Medical bank account **within 24 hours** of the consultation will be applied at our **discounted rate**.

Non-attendance Fee.

Failure to attend your appointment without informing us of your wish to cancel, or cancellations less than one hour prior to your appointment **will incur a \$30 charge (\$10 for under 13s).**

PTO→

Outstanding accounts of more than \$100 or 90 days may be referred to our Debt Collecting Agency, Baycorp.

Further medical attention* may be withheld pending payment of your outstanding balance or an agreement to make regular Automatic Payments in order to reduce your outstanding debt.

**excludes urgent medical attention which we have a duty of care to provide*

All costs incurred in the recovery of your debt will be added to your account and clearly shown as Baycorp Recovery costs.

Payment methods for our enrolled patients:

Cash, Cheques*, Eftpos, Mastercard/Visa, Direct Bank Credit
(*cheques are not accepted for Casual patients)

We do not accept American Express (AMEX)

We welcome direct bank credit payments to our ASB bank account **12 3191 0025940 00**

Please quote your name as a reference for the payment

Talk to us! We appreciate that medical costs can put pressure on your finances as they are hard to plan for . . .

If you have difficulties in settling your account, we will work with you to set up a regular automatic payment to ensure that your medical bill does not escalate.

Our receptionist can provide details of our bank account. If you have internet banking you may be able to set up your own Automatic Payment. Alternatively, call into your bank and they will help you organise a regular Automatic Payment.

If you have any questions or concerns regarding our Terms of Trade, please ask our receptionist or contact us: Email: admin@lincolnmedical.co.nz

I have read and accept the Terms of Trade in enrolling with Lincoln Medical Centre

PLEASE PRINT NAME: DATE OF BIRTH

Signed:

Date of signing: